



**JOB VACANCY**  
**BARS AND FOOD ASSISTANT**

We are looking for an individual who is passionate about delivering outstanding service to join our friendly and professional team. You will be punctual and flexible in order to meet the needs of the business and be a key team member.

**Bars and Food Assistant**

- To assist with the bar service within the Hotel
- Ensure that customers are served promptly and courteously, in accordance with Standard Operating Procedures and at all times in line with hygiene and safety regulations.
- Ensure that all customers who visit or contact the hotel or use the facilities have their expectations met and exceeded.
  - Ensure that the 4 star standard of the hotel is consistently achieved and maintained.
- Also to work as part of the wider hotel, team to promote a positive image of the Hotel at all times.

**Main Duties:**

- Take orders for food and drinks
- Serve food and drinks to guests
- Take cash and card payments
- Ensure the bar and lounge area are kept clean and tidy at all times
- Duty of care to be followed with regards to Fire, Health and Safety, Food Hygiene and Customer Care
  - Must have a positive attitude and be a team player
  - Must have good communications skills

Salary commensurate with experience



The Metropole Hotel and Spa, 100+ bedrooms, 12 event rooms, 2 restaurants, 3 bars  
Bar shifts involve varied morning and evening shifts and weekday and weekend shifts.



**To apply contact Sam Batten, Operations Manager,  
with cover letter and CV to [gm@metropole.co.uk](mailto:gm@metropole.co.uk)  
TEL: +44 (0) 1597 823700**